

Three Important Things You Should Know About Auto Repair

1. Trust

Trust is the most important ingredient for achieving the best auto repair experience. Whoever you use for your repairs, regardless of cost, qualifications, appearance or personality, trust is vital. If trust is not present, you will never be happy with their work or satisfied that they are taking care of your vehicle in the most competent way. Trust is not tangible, but is built on mutual respect over a period of time.

2. Qualifications

As complex as vehicles are today, it is essential that whoever repairs them possesses the knowledge to do so properly. The technicians who work on your vehicle should be certified. Also, the repair facility should be affiliated with associations that promote honesty, integrity, and fair dealing. Most repair facilities are happy to show you their affiliations and certifications. Ask, when you are there, to see these evidences of their qualifications.

3. Dedication

We, at Ford's, cannot show you our trustworthiness, but can show you our qualifications, which shows our dedication to you. Ford's was established in 1978 and is a member of the Friendswood Chamber of Commerce, International Automotive Technicians Network (IATN), Automotive Service Association (ASA), and is a recommended repair facility with Air Check Texas. All technicians are certified by Automotive Service Excellence (ASE) and further their education on a continuing basis through several different means of instruction from manufacturers to colleges. Check with friends and associates about our reputation and dedication.